

MORE WAYS TO PAY!



Pay By Mail

Mail **check** or **money order** payable to the **Association** on your coupon voucher:

P.O. Box 621747
Orlando, FL 32862-1747

Include **Account Number** on your payment

Pay Online* (Guest) <https://pay.westernalliancebank.com>



A division of Western Alliance Bank. Member FDIC.

Enter **Management ID**, **Association ID** and **Account Number**

Association ID	Account Number	Due Date	Amount Due
ABC ASSOCIATION	123456	01/01/2024	\$500.00

John Doe & Jane Smith
Make Payable To: ABC ASSOCIATION

ABC ASSOCIATION
C/O INFRAMARK PROCESSING CENTER
PO BOX 621747
ORLANDO FL 32862-1747

Assn ID 999
Mgmt ID 2526

*Additional processing fee applies for payments made online.

Need Help Paying Your HOA Assessments? Request a Payment Plan!

We understand that financial challenges happen. If you're unable to pay your full assessment balance, you may be eligible to enroll in a payment plan.

How to Enroll

1. Download & Complete the Payment Plan Request Form from the "Documents" menu of your resident portal.
2. Complete the form and make your initial payment.
3. Visit the "Request" menu to upload your form to initiate the payment plan request process. (*request form is not required)

Important Notes:

- Interest continues to accrue on the unpaid assessment balances. A \$50 setup fee applies.
- Reminders are not sent for each payment.
- Missed payments may result in termination of the installment plan and collection costs incurred.
- Accounts currently being handled by the attorney or have had prior defaults may not be eligible.

If your account is currently at the attorney's office for collection or deed restriction violation, please be aware there may be additional attorney fees due that have not been billed to your account as of the date of this notice.

Legal Notice to Owners regarding past due balances (if any):

NOTICE REQUIRED BY CHAPTER 209 OF THE TEXAS PROPERTY CODE

Accounts not paid in full by the late date will incur fees and costs. These fees and costs may include without limitation, costs of additional notices, certified postage and handling, affidavit of lien fees, and/or legal fees and costs. As required by Chapter 209 of the Texas Property Code, this is your notification that any such fees and costs incurred will be charged to your account. You should also be aware that if you are serving on active military duty, you may have special rights or relief related to enforcement action under federal law, including the Servicemembers Civil Relief Act (50 U.S.C. app. Section 501 et. seq.).

Pay by Phone

Alliance Association Bank
Payment Support Center

1-844-739-2331

M-F 7am-5pm
(excluding holidays)
*\$4.95 Processing Fee

Pay In Person

M-Th 9am-5pm; F 9am-4pm
(closed for lunch; excluding holidays)
28128 N Firethorne Rd.
Katy, TX 77494

M-F 8:30am-5pm
(excluding holidays)
2002 W. Grand Pkwy N.
Katy, TX 77449
**24/7 Secure Dropbox

Pay by Resident Portal or App (Registered Accounts) <https://home.inframark.com>

Log in with your registered email address and password. You can select to make a payment from your **DASHBOARD** or **PAYMENTS** menu. **This will redirect you to an online payment portal owned by Alliance Association Bank.

Haven't Registered Yet? Sign up Today!

Visit the website, click on the blue "Sign up" link. Follow the instructions to register your Account.

Get the App in the App Store!



Home by Vantaca